



Bricklayers & Trowel Trades International Pension Fund

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To: IUBAC Local Unions and ADC's

From: David F. Stupar 

RE: IPF Operations During Covid-19

As the stages of the Covid-19 pandemic unfolds IPF, like all public operations, is faced with balancing operational needs while keeping the health and safety of our staff and community's paramount. Accordingly, IPF has adopted a remote work policy that will be in place starting March 18, 2020.

In anticipation of such events IPF has undertaken proactive arrangements to ensure that April 1, 2020 benefits will be provided timely by ACH and Postal Service operations. Similarly, IPF Canada April checks will be timely sent by Royal Trust and Canada. These proactive steps will continue as we work to timely serve our current pensioners in pay status.

Given the constraints of remote work, the processing of new IPF and BACSave applications may experience temporary delays in processing. However, participants and applicants can continue to communicate with the Fund office managers by phone at 1-888-880-8222.

The IPF group emails will also be monitored and responses provided timely by remote-work staff throughout this period.

Those participants that have applied for their IPF pension can email:

IPFPensionapplicantinfo@ipfweb.org

Those participants that have applied for their BACSave Annuity can email:

RSPwithdrawalapplicantinfo@ipfweb.org

Pensioners may similarly reach the IPF Pension Payroll as follows:

Pensionpayroll@ipfweb.org

Please be assured that every effort is being made to ensure that members receive their benefits during these challenging times. Thanks in advance for your assistance and cooperation with our efforts.